



East Hampshire District Council

Planning Guidance for Waste Requirements

This information is meant only for guidance and is not intended to overrule what is requested by Planning Services. It attempts to explain what is necessary for waste provision for regular “run-of-the-mill” developments (e.g. those in the main urban areas and/or a reasonable number of new properties).

Should clarification be needed or if a proposal involves very large or unusually-located builds, please contact Contract Services at East Hampshire District Council for an opinion on the plans and/or site.

Single house:

East Hampshire District Council operates a kerbside alternate weekly collection for refuse and recycling. Each property must provide wheeled bins for use as refuse/recycling containers. These should comprise a 240lt green bin for domestic refuse plus a 240lt black bin for recycling and can be bought at cost price through our contractors – contact **Veolia** for details.

A black box must also be bought from the council for the optional four-weekly glass collection. These can be purchased and either collected from Penns Place, Petersfield or delivered.

A garden waste service is available at a cost of £25 per annum for a fortnightly sack collection. Additional sacks are available at £12.50 each per annum. Contact the Customer Service Centre for details.

Bins must be put out for emptying by **7am** on the day of collection, which will be advised when residents move in. The bins should be returned to private, off-road, storage as soon as practicable after collection.

Should you have further questions please call our Customer Service Centre.

Shared entrance flats:

EHDC operates a kerbside AWC (Alternate weekly collection). The flats should be provided with capacity equivalent to 220lt or more each for both refuse (green) and recycling (black) - this may be in the form of 1,100lt communal bins or

individual 240lt bins, e g 1 x 1,100lt bin per five flats for refuse and another for recycling.

A 240lt glass bin can be provided by the council once residents have moved in. This costs £50 + VAT and is emptied monthly.

The bins should be kept in a well-lit (if roofed) and well-ventilated bin store adjacent or close to the front boundary of the property for ease of access and egress of the refuse vehicle. The stores should also allow enough room for residents to move inside and ease the movement of the bins by crews. Any pavements should include dropped kerbs and be of a solid surface.

Where there is a large number of flats, separate stores should be provided for recycling and refuse bins.

Should the stores be locked, a caretaker must ensure they are unlocked by **7am** on the day of collection or Veolia Environmental Services – the contractor – should be provided with keys or codes.

If, for whatever reason, crews cannot access the bins there will be a charge to return, payable by a managing agent or resident's association. The cleanliness of the stores is the responsibility of residents, managing agents or residents association as appropriate. Should the bins not be accessible due to waste on the floor, they will not be emptied and a charge will be levied to return to empty them.

Bins can be purchased from our contracted supplier - please contact EHDC for details.

East Hampshire District Council Customer Service Centre – 01730 266551
Veolia 01420 593230