Information Request Compliance Statistics

The Section 45 Code of Practice states that public authorities with over 100 Full Time Equivalent employees should, as a matter of best practice, publish details of their performance on handling requests for information under the Freedom of Information Act. The following data includes requests received under both the Freedom of Information Act 2000 and Environmental Information Regulations 2004.

	2022/2023	2022/2023	2022/2023	2022/2023	Total/EOY
	Q1	Q2	Q3	Q4	
	Number of FOI and EIR requests received in the quarter				
FOI requests received during the Q	166	145	150	236	661
EIR requests received during the Q	24	17	17	4	62
Total requests received during the	190	162	167	240	723
quarter					
Requests carried forward from	14	27	25	32	98
previous quarter					
Requests not yet processed	27	25	32	36	116
Requests cancelled/withdrawn	4	5	4	5	18
	Number of FOI requests responded to within 20 working days				
Requests processed in full	150	144	118	200	612
Requests processed by statutory deadline	142	137	104	196	579
Percentage (target > 90%)	94.7	95.1	88.1	98	94.6
Requests processing took longer than statutory deadline	8	7	14	4	33
Percentage (target < 10%)	5.3	4.9	11.9	2	5.4
	Number of EIR requests responded to within 20 working days				
Requests processed in full	23	19	17	4	68
Requests processed by statutory deadline	22	18	16	4	65
Percentage (target > 90%)	95.7	94.7	94.1	100	95.6
Requests processing took longer than statutory deadline	1	1	1	0	3
Percentage (target < 10%)	4.3	5.3	5.9	NA	4.4
Requests where the deadline was extended	1	1	1	0	3
	Request Outco	ome Analysis			
Requests where information granted in full	126	125	78	127	461
Requests where information refused in full (breakdown below)	34	28	38	19	119
Information not held	31	24	29	29	113
Other full refusal	3	4	9	6	24
Requests where the information was granted in part and refused in part	13	10	15	14	52
	Reviews				
Requests that have been referred for internal review	1	1	1	7	10
Complaints raised with the ICO	0	0	0	1	0

Key Requirement of Code of Practice Additional optional information