Information Request Compliance Statistics

The Section 45 Code of Practice states that public authorities with over 100 Full Time Equivalent employees should, as a matter of best practice, publish details of their performance on handling requests for information under the Freedom of Information Act. The following data includes requests received under both the Freedom of Information Act 2000 and Environmental Information Regulations 2004.

	2021/22 Q1	2021/22 Q2	2021/22 Q3	2021/22 Q4	Total / EOY
	Requests Received and Processed				
FOI requests received during the Q	143	138	134	169	584
EIR requests received during the Q	22	26	17	32	97
Total requests received during the					
quarter	165	164	151	201	681
Requests carried forward from previous					
quarter	19	15	18	14	
Requests not yet processed	15	18	14	14	
Requests cancelled/withdrawn	6	2	4	3	15
	FOI Compliance with Statutory Deadline				
Requests processed in full	140	137	130	167	574
Requests processed by statutory					
deadline	136	132	123	156	547
Percentage (target > 90%)	97.1%	96.4%	94.6%	93.4%	95.3%
Requests processing took longer than					
statutory deadline	4	5	7	11	27
Percentage (target < 10%)	2.9%	3.6%	5.4%	6.6%	4.7%
	EIR Compliance with Statutory Deadline				
Requests processed in full	23	22	21	31	97
Requests processed by statutory					
deadline	21	22	20	29	92
Percentage (target > 90%)	91.3%	100.0%	95.2%	93.5%	94.8%
Requests processing took longer than					
statutory deadline	2	0	1	2	5
Percentage (target < 10%)	8.7%	0.0%	4.8%	6.5%	5.2%
Requests where the deadline was					
extended	3	1	1	2	7
	Request Outcome Analysis				
Requests where information granted in					
full	102	111	94	134	441
Requests where information refused in					
full (breakdown below)	42	33	45	46	166
Information not held	39	27	37	42	145
Other full refusal	3	6	8	4	21
Requests where the information was					
granted in part and refused in part	19	15	12	18	64
Requests received that have been					
referred for internal review	5	4	0	0	9

Key				
Requirement of Code of Practice				
Additional optional information				