Knowledge Test Guidance for New Applicants for a
Restricted Private Hire Driver’s Licence

All applicants for the Restricted Private Hire Driver’s Licence must pass a restricted driver’s knowledge test as part of the application requirements. This information provides guidance on the test for prospective applicants.

The knowledge test can be booked once you have submitted your application forms and paid the application fees, including the £35 knowledge test fee. Tests are usually held fortnightly on a Friday afternoon at the Council Offices.

You must bring your driving licence to your knowledge test appointment. If your driving licence does not have a photograph you must provide another form of photographic identification. You will not be able to complete the test without this and may lose your fee.

The test lasts up to 1 hour 15 minutes and has a pass mark of 75%. The test is conducted under examination conditions. Mobile phones and other similar devices are not permitted in the room. Applicants are not able to leave and re-enter the room during the sitting of the test.

If you have any special circumstances or difficulties which you feel would affect your ability to sit the test, please contact us to discuss.

Applicants will be notified within 5 working days of the result of their test. A fee of £35 is payable each time the test is taken.

The knowledge test consists of four sections covering:
1. Literacy and numeracy
2. Understanding of the role of a restricted private hire driver
3. Road safety and the highway code
4. Geographical knowledge of the East Hampshire District

Guidance to the four sets of questions is below.

**Literacy and numeracy**
This section covers a driver’s literacy and numeracy skills to ensure that they possess the required level of understanding of language and basic maths to fulfil the role of a professional restricted private hire driver.

Example Question

<table>
<thead>
<tr>
<th>Example Question</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. You are booked to arrive at a house at 5:10pm the customer asks if you are able to come 35 minutes earlier, you are free. At what time should you arrive?</td>
</tr>
</tbody>
</table>

Version 2 – 8/5/17
Understanding of the role of a restricted private hire driver

This section covers a driver’s level of understanding of the role of a professional restricted private hire driver. The questions are based upon scenarios drivers may face in their role, and the legislation, policy and conditions surrounding the role of a restricted private hire driver. For example, questions may cover issues including: the differences between Hackney Carriage and Private Hire Vehicles, driver behaviour in a licenced vehicle and towards passengers, driver’s dress code, conditions of a licenced vehicle, safety equipment in a vehicle, reporting a change of address, medical issues, driving offences and any other criminal convictions to the Council. The questions are mostly multiple choice.

Relevant information can be found in the Dual Hackney Carriage and Private Hire Vehicle Driver’s Conditions and the Private Hire Vehicle Conditions included in the application pack, and also in the Council's Hackney Carriage and Private Hire Licensing Policy Statement. This Policy can be accessed via the Council’s website at www.easthants.gov.uk.

Example Questions

1. You leave home to start work but arrive and realise that you have left your driver’s badge at home. What do you do?

   Go home immediately and get it.          
   Go home and get it after you have dropped your next fare off.  
   Go home and get it at lunchtime.  
   Phone the Council and tell them you have forgotten your badge today.

2. You move home. Within how many days must you advise the Council’s Licensing Office of your new address?

   Within 7 days.   
   Within 14 days.  
   Before your licence is due for renewal. 
   When you apply to renew your licence.

Road safety and the highway code

This section covers a driver’s knowledge of road safety and the highway code to ensure that they possess the required level of understanding to fulfil the role of a restricted private hire driver. These questions are multiple choice.

Example Question
1. What does this road sign mean?

<table>
<thead>
<tr>
<th>Sign Description</th>
<th>Selected Options</th>
</tr>
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<tbody>
<tr>
<td>No sharp bends ahead.</td>
<td></td>
</tr>
<tr>
<td>U turns prohibited.</td>
<td></td>
</tr>
<tr>
<td>Beware, sharp corner.</td>
<td></td>
</tr>
<tr>
<td>Two way traffic.</td>
<td></td>
</tr>
</tbody>
</table>

**Geographical knowledge of the East Hampshire District**

This is limited to identifying and naming a number of the major “A” roads in the East Hampshire District Council area, which will be detailed on a map provided during the test. A map of the East Hampshire District Council area by Parish is included in the application pack to show the District’s boundary. Using this map as a reference, it is advisable to refer to the relevant Ordnance Survey maps which cover the East Hampshire District Council area in preparation for the test. Only roads that come into the East Hampshire District Council area are included in the test.